

Figure 1

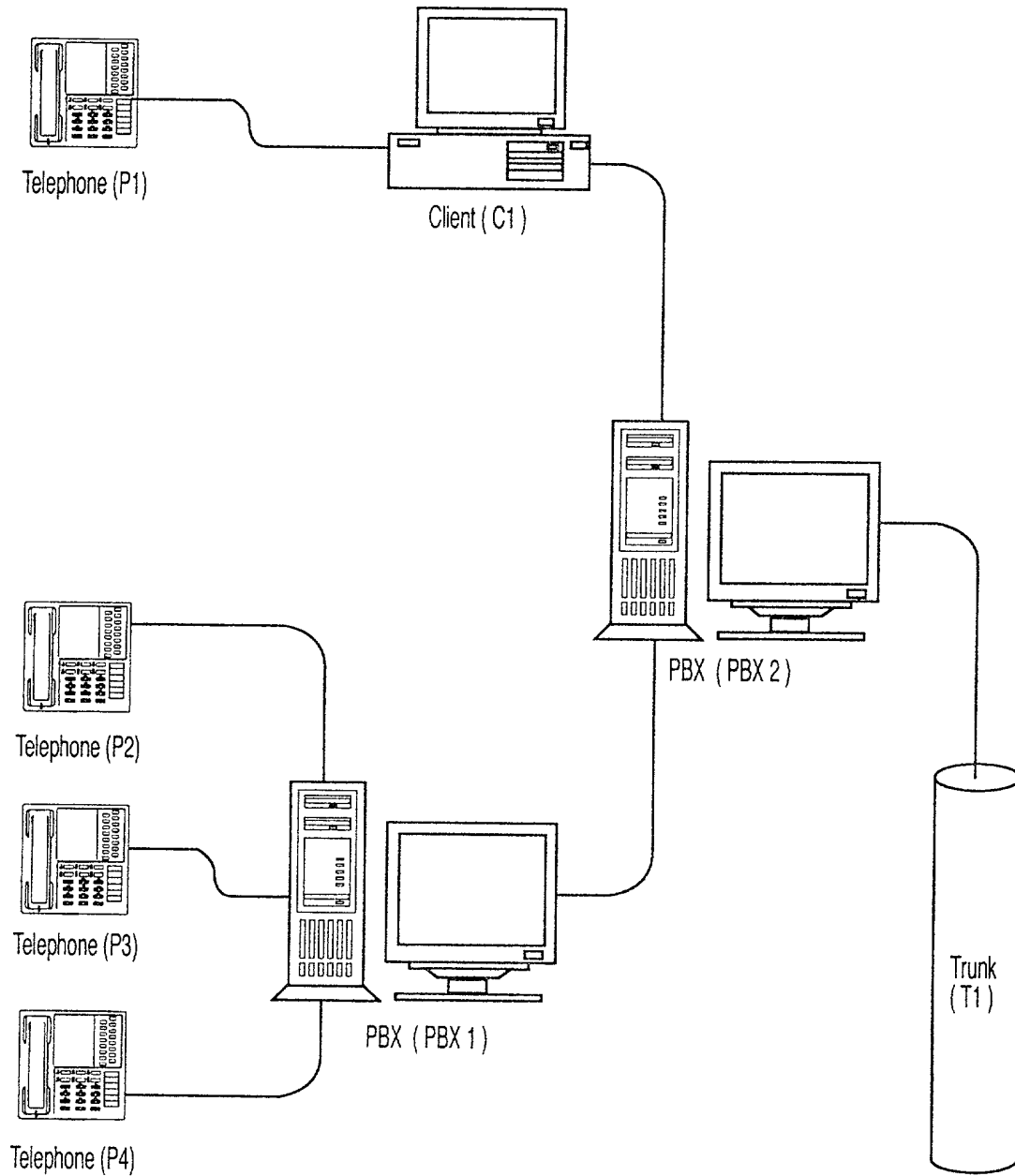


Figure 2

HLL ID	Rule Set	Brief Explanation
HLL001	(LogP6000 or LogP6001 or LogP6002) from 2 or more phones.	Two or more phones are not receiving full services
HLL002	LogPBX2000 + LogC3000	Loss of services. Something is wrong with PBX2
HLL003	HLL 001 + HLL002	Loss of services. Something is wrong with T1 trunk.

Figure 3

Log ID	Time Generated	Brief Description	Execution Set
LogP6000	Feb. 29, 2000 14:23:04:12	No dial tone for phone P2.	NONE
LogPBX2000	Feb. 29, 2000 14:23:04:17	PBX 1 is not receiving full services	-Page technician -Send Medium level alarm to monitoring application
LogP6001	Feb. 29, 2000 14:23:04:27	Reduction of features available for phone P4.	-if phone has LED display display "not fully functional" on LED display
LogC3000	Feb. 29, 2000 14:23:04:29	Client C1 cannot give services to phones.	-Do self-diagnostic of network services.
HLL002	Feb. 29, 2000 14:23:04:32	Loss of services on network.	-Page two technicians -Send High level alarm to monitoring application -Re-route traffic to backup PBX
LogP6002	Feb. 29, 2000 14:23:05:00	No services available for phone P1.	NONE
HLL001	Feb. 29, 2000 14:23:05:03	PBX 1 is not providing full services to phones.	-Page technician -Send Medium level alarm to monitoring application
HLL003	Feb. 29, 2000 14:23:05:05	Trunk T1 is unavailable.	-Page ten technicians -Send Critical level alarm to monitoring application -Use another trunk if available

Figure 4

Smart Logs

File Edit View Tools... etc.

Execution Sets Entry Page

Delete Execution Set

Edit Execution Set

Add Execution Set

Log	Execution Sets
LogPBX2000	Call Phone 613-592-2122
	Alarm Agent - STATUS MEDIUM -Description "LogPBX2000 occurred"
LogPBX6001	Phone Display -Parse "Phone ID" -LEDDisplay "Not fully functional"
LogC3000	Network Diagnostic -Full

0983237.071604  
105120" E4E2E850

Figure 5

